

**How to get started**

1. Wait for your welcome email from Arbor telling you it is ready – you will not be able to log in before you receive this email.
2. Click the link in your welcome email to set up your password.
3. Download the Arbor App from your device, and then open it.
4. Enter your email address, select George Eliot Academy and then enter your password.
5. Accept Arbor Terms and Conditions and then enter your child’s date of birth.

**Need help using Arbor?**

1. Ensure your username is the email address you have given to school. This is linked to your child so needs to be the same.
2. Reset your password from the log in page, or ask us to do this.
3. If the login email was sent to you more than 96 hours ago the password link will have expired. Ask us to send it again.
4. Only parents/ carers who are primary contacts can access Arbor. Please ask us to check.
5. Contact school at [enquiries@georgeeliotacademy.org.uk](mailto:enquiries@georgeeliotacademy.org.uk) or via Weduc Messenger.